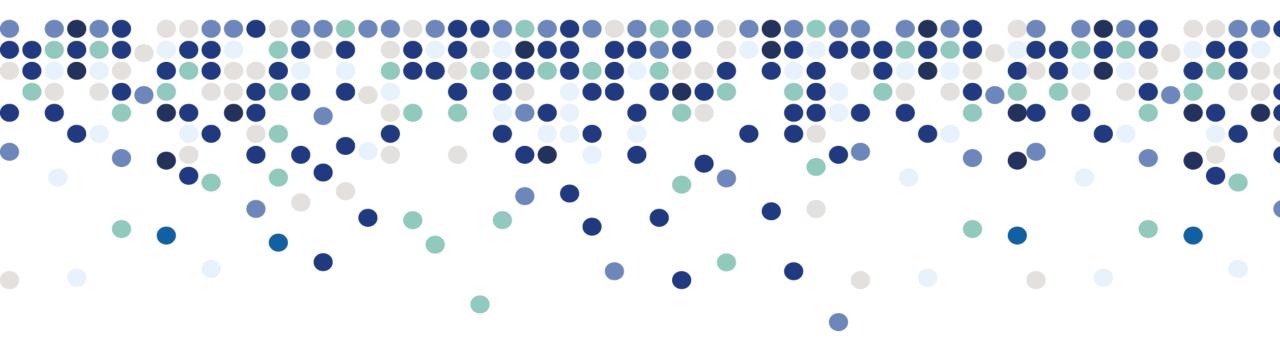




HESA update

Andy Youell, Director of Data Policy & Governance Rob Phillpotts, Data Futures Programme Director





The changing information landscape



Collective governance

Standardisation

Rationalisation

Improved capabilities



Data Landscape Steering Group

- Leadership and oversight of the landscape
- Standardisation, Rationalisation, Capabilities
- Based at HESA
- Balanced membership between supply and demand
- Good practice model for governing data collections
- Understanding burden and value



Data in the HERB

- Opens the way for designation of HESA as the statutory data collection body for the sector
- Cements position re data collection activities
- HESA gains powers in its own right
- Duty to reduce burden on HE providers and report on this

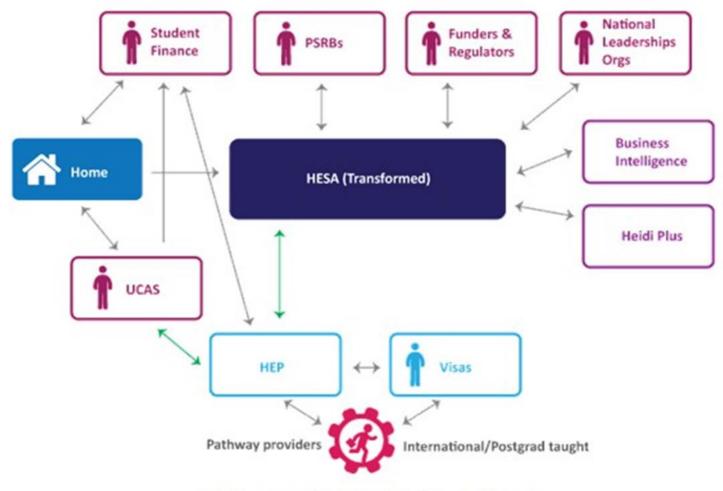


Common data language

- Logical data model
- Data dictionary
- HECoS
- Unique Learner Number?
- Governance through DLSG



Rationalisation



Data Governance / Data Standards / Standard Dataset







Data Capability: A call to action

January 2016

HIGHER EDUCATION DATA & INFORMATION IMPROVEMENT PROGRAMME



Data capability: A call to action

- The way data is perceived is not the way it is managed
- Data is held, managed and used in silos
- Data is not aligned to wider business processes
- Business intelligence is not supplied by trusted data
- Data governance is weak



Individual skills

- NESTA study into the demand for data skills
- Combination of four skills:

Business/domain knowledge
Software engineering
Analysis
Communication



Individual skills





Individual skills

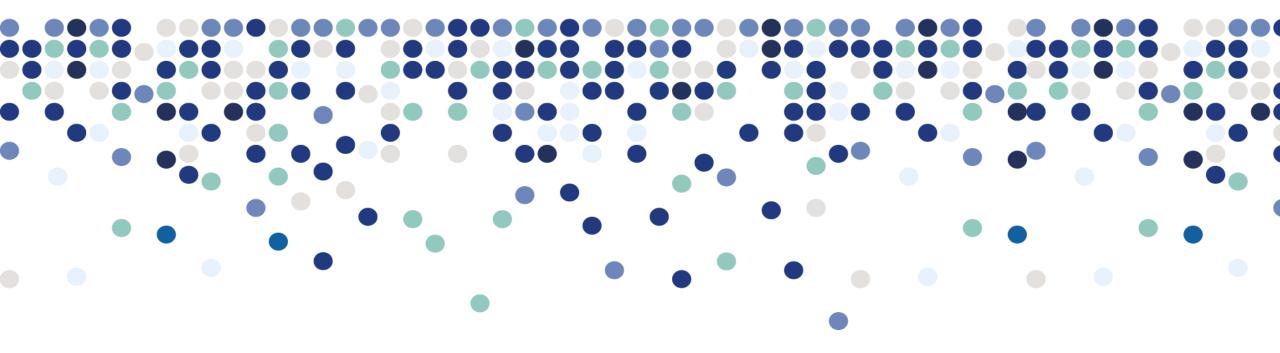
- No recognised data profession
- No defined skillset, qualifications, professional standards
- No defined career path/development
- No professional body / regulator
- Is this a challenge or an opportunity....?



Data capability

- System level Oversight, leadership
- Organisation level Governance, management
- Individual level Skills, knowledge





Data Futures Programme



Programme Board





















Cyngor Cyllido Addysg Uwch Cymru Higher Education Funding Council for Wales

Government Digital Service







Data Futures Proposes



- HESA as a hub for data collection
- More agile data driven system
- New collection regime, but connected to existing data
- Fit for purpose governance

New collection process and data model, aligned with the business process and events at an Institution level



Current process

- Single file, retrospective annual submission
- Institutions resubmitting around 30 times on average, poor data
- Method is fundamentally unchanged since 1994
- Cumbersome and very slow. Typically, student data is available 15 months after most students enrol.











Step Change

Retrospective annual submission

One large file

Institutions resubmitting c30 times

Fundamentally unchanged since 1994

Cumbersome and very slow.

Typically, student data is available
15 months after most students
enrol.

Regular near real-time submission

Small 'segments' of data as required

Evolving picture, fewer re-submissions

Fit for purpose for changing HE sector

Data available to customers rapidly, in-year analysis of enriched data.



Better Data

Data Futures

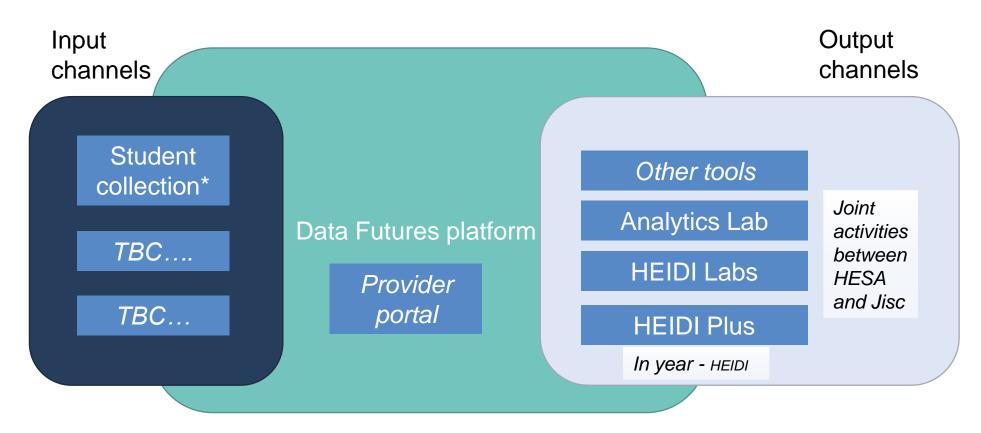
Collect Transform Disseminate

Data Provider Analytics Portal

- In-year enriched data
- Better, in-year QA
- Visual representation



Better Capability

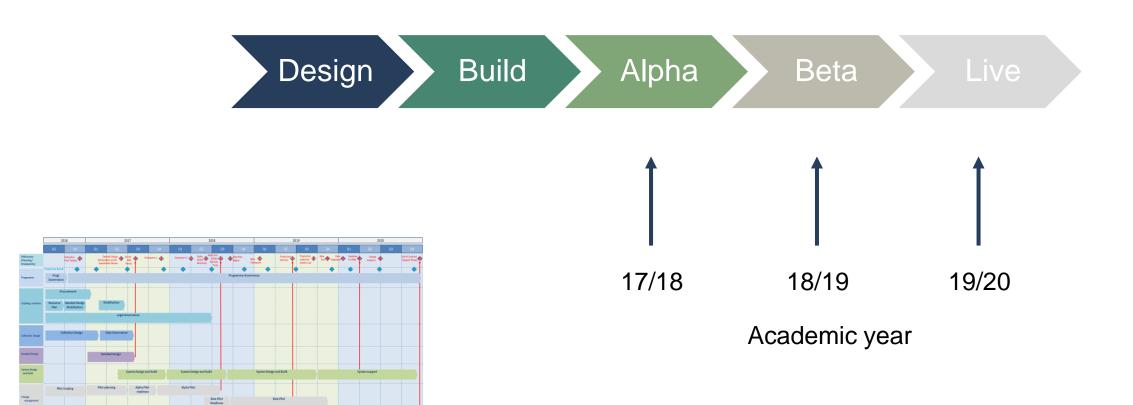


*Current Scope (2019/20 academic year)

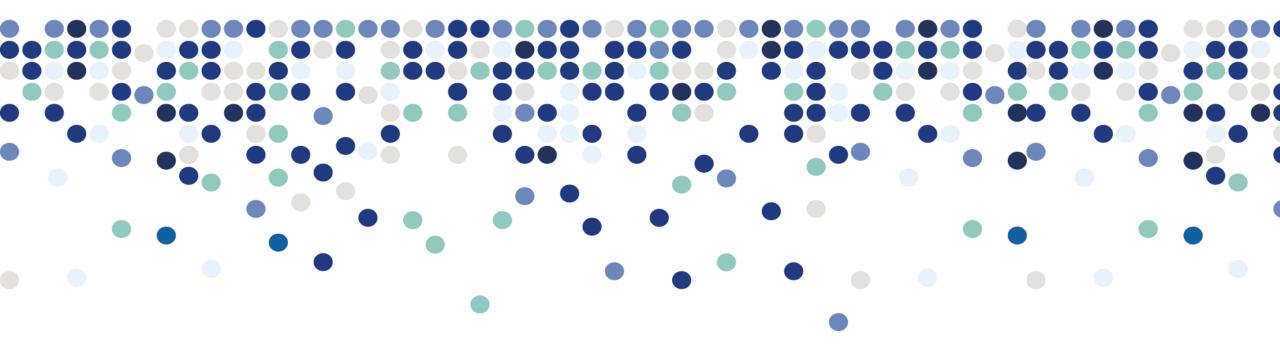
Student record
Alternative Provider (AP) Student record
Initial Teacher Training (ITT) in-year



Programme Plan





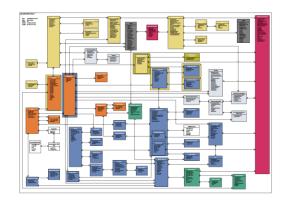


System Design

Design Build Alpha Beta Live



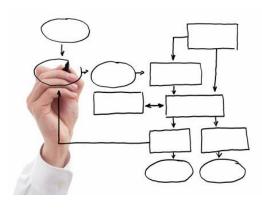
Design comprises



Data



User Experience



Processes



Software





Data Collection Design Update

Sector is engaged – Feedback across a broad range of institutions

Consultation during January - Broadly understood and well received

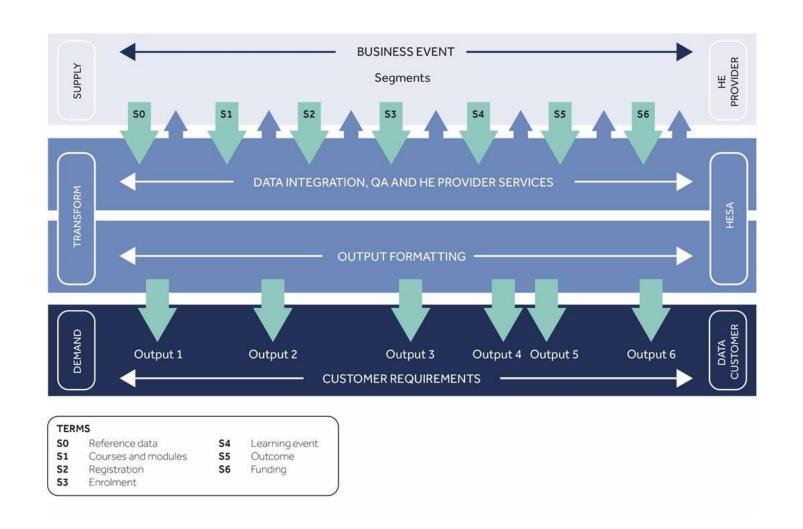
V3 publication focus (9 February):

- Quality Assurance
- Dates for when data has to be submitted ('reference dates')

FE Data not covered at this stage

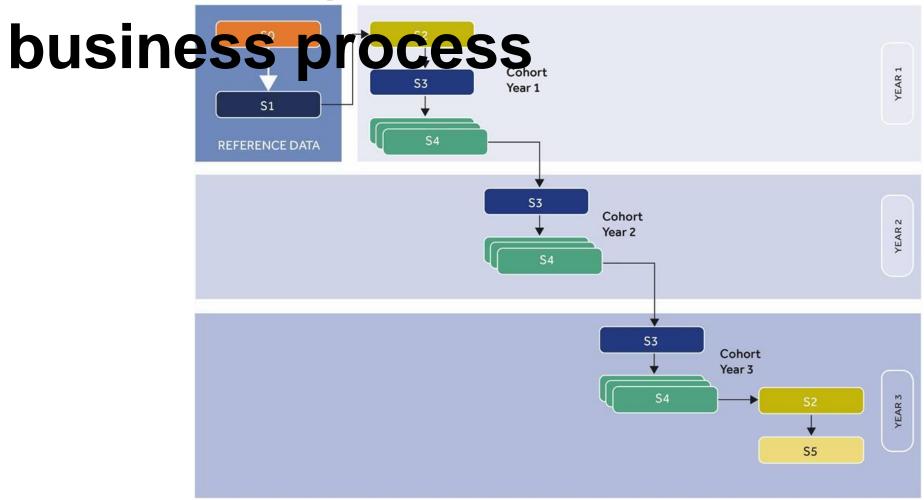


How will data be submitted?





Connecting collection to

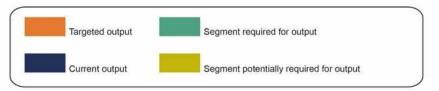




Connecting collection to

output

Output	Customer	Туре	Frequency	S0	S1	S2	S3	S4	S5	S6
HESES	HEFCE	Funding	Annual							
	SFC	Funding	Annual							
	SFC	Funding	Annual							
HEAPES	HEFCE	Funding	Annual							
NSS population	Provider	MI	Annual							
PGR transfers	Provider	QA	Annual							
Entry routes	Provider	MI	Per insertion							
TRN allocation	NCTL	Transactional	Daily							
UNISTATS for providers	Provider	MI	Annual							
TRN monitoring	NCTL	Transactional	Daily							
Inclusion status	Provider	QA	Per insertion							
Census information	Provider	MI	Per insertion							
Cost centre analysis	Provider	QA	Annual							
Frequency counts	Provider	QA	Per insertion							
Continuity population	Provider	QA	Per insertion							
Validation reporting	Provider	QA	Per insertion							
Credibility report	Provider	QA	Per insertion							
DLHE population	Provider	MI	Annual							
Final statistics	SFC	Funding	Annual							
Data delivery	Many	Many	Annual							

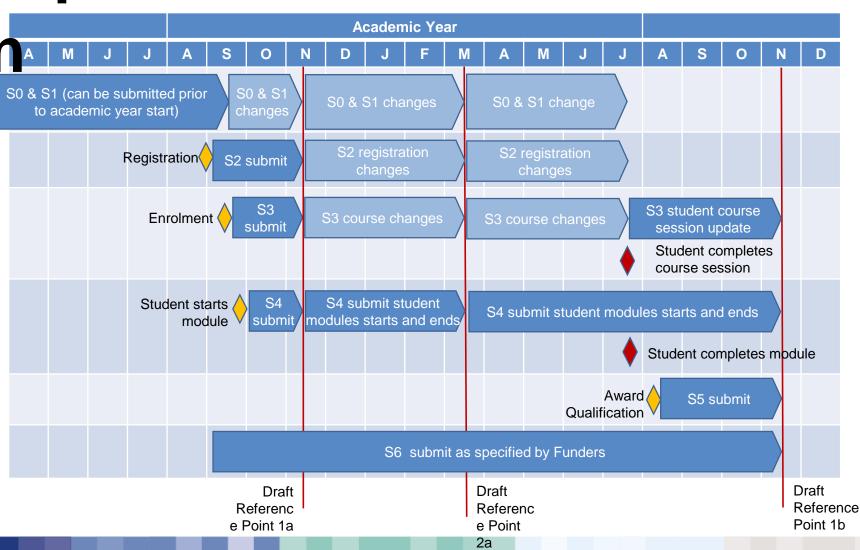




Reference points for

Scenario A Tatudent dat jo ma file of the enrolling in the Autumn semester full time undergraduate

Key – All business events shown are indicative. The diagram shows the Draft Reference Points. Exception submissions are shown in lighter blue.





Feedback on collection design so far

A lack of skills and capability to support in-year

Not knowing where to start/who will be affected

Improving data quality extremely difficult

Concern that in year will be more burdensome

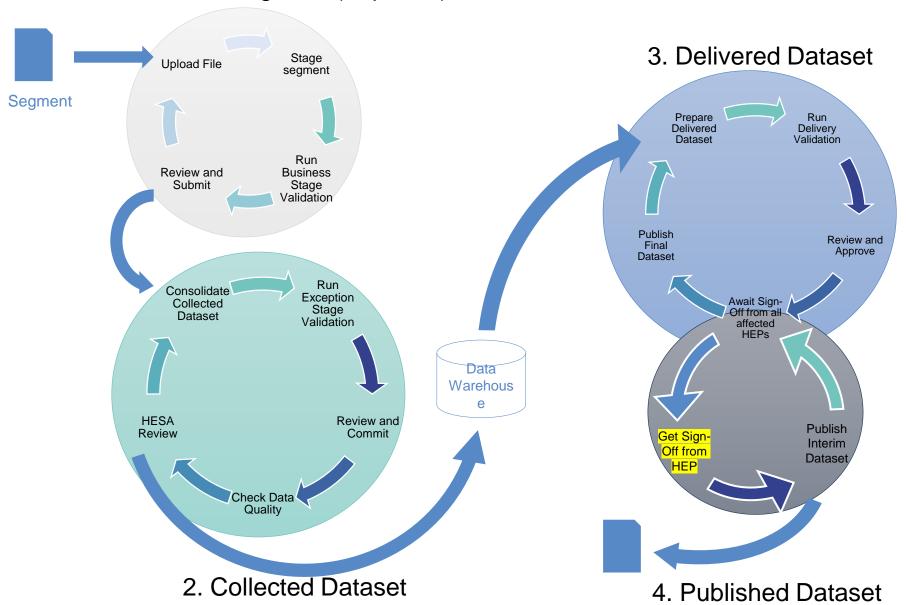
The lack of engagement from senior management who do not yet understand the size of the problem

A view that HESA data and Institutional data are very different things and cannot be easily harmonised



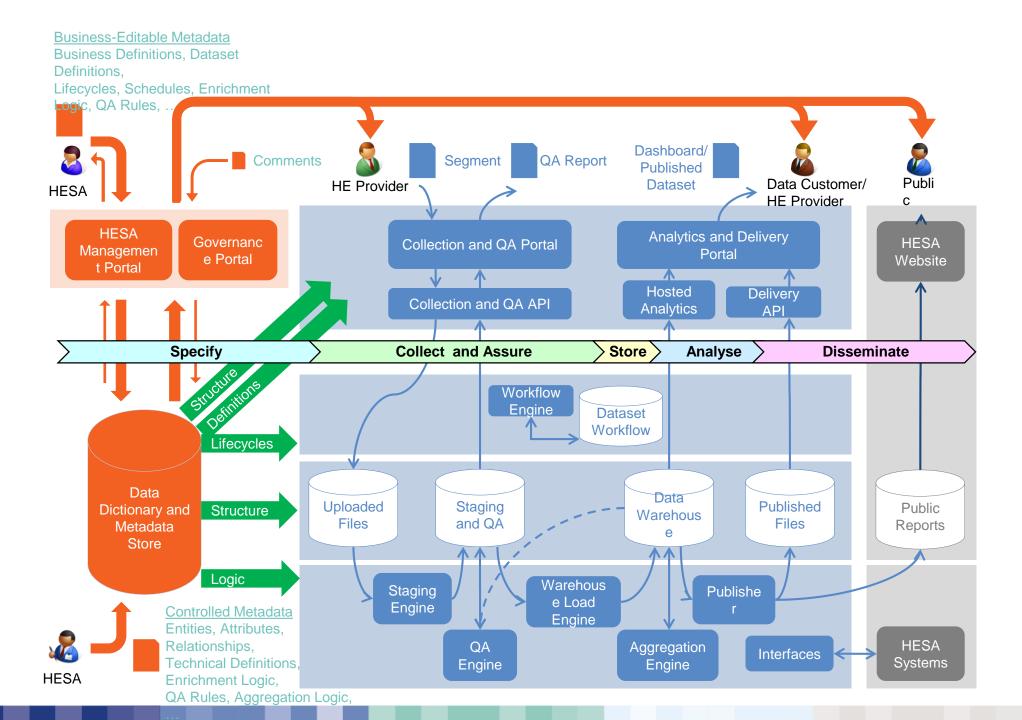
Data submission blueprint

1. Submission of segment (or partial)

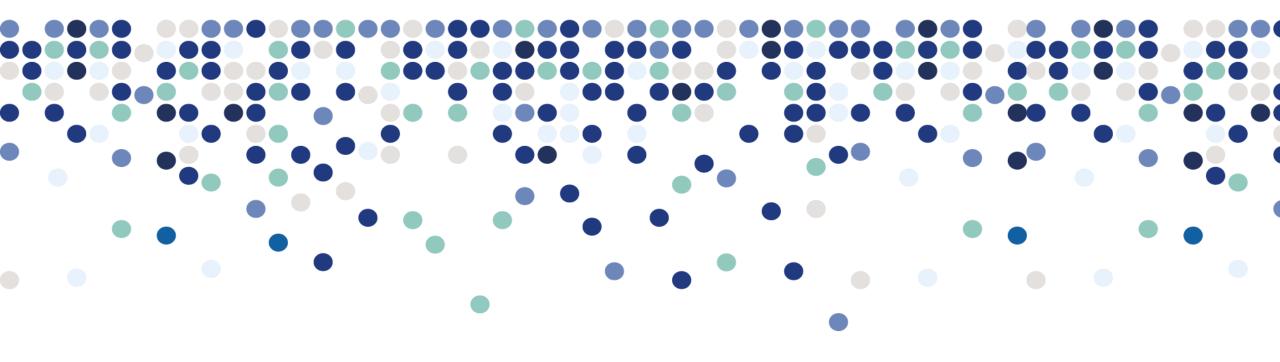




Solution blueprint



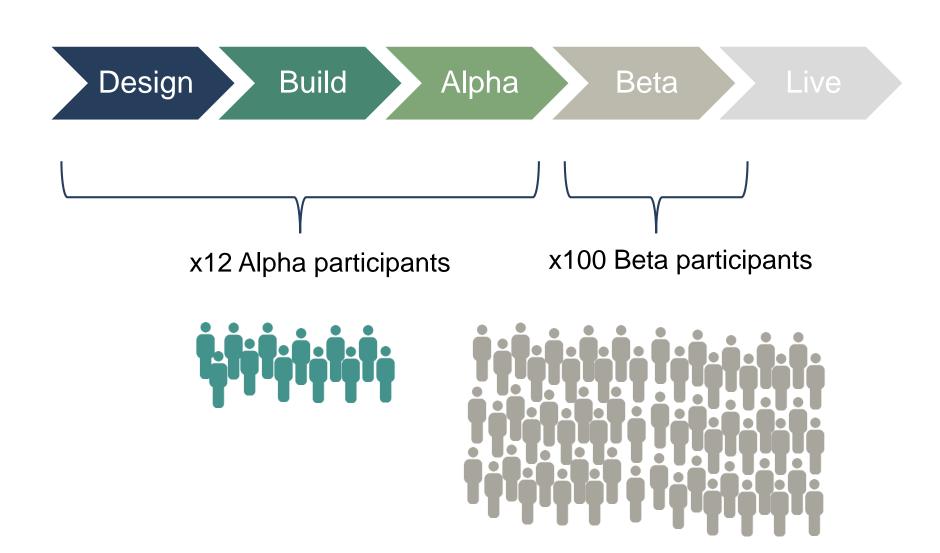




Engagement

Design Build Alpha Beta Live







Alpha Pilot Group

- Provide sounding board during detailed design (Feb-July 2017)
- Alpha piloting of initial concepts/prototypes in the academic year 2017/18.
- Data Futures Software delivered incrementally using Scrum methodology
- 12 HEPS, UK-wide, range of size and type, various student record systems - running consultation to identify them by end January
- Key principles include HEP decides level of involvement, possibly mock data, limited functionality delivered incrementally, feedback required throughout, workshops in Cheltenham.









The Open University



Newcastle

University







THE UNIVERSITY of EDINBURGH



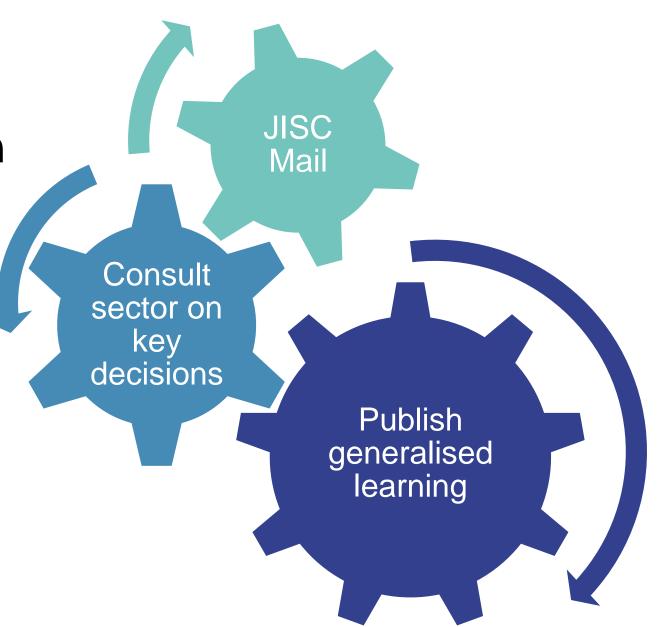






HESA

Sector-wide engagement through Alpha Stage





Beta Pilots

- Beta piloting of full feature set in the academic year 2018/19.
- Still delivered incrementally using Scrum methodology.
 Features incremental in-line with incremental in-year data requirement.
- 50-100 HEPS self-selected. Prefer not to turn away interest.
- Key principles include HEP decides level of involvement, real data, structured feedback required throughout



Software Suppliers

14 December 2016, more sessions being planned





Working with software suppliers

How far can we go?

VALUE ADD

Better Business Intelligence Capability. Return enriched HESA data to HEP for improved more timely data analysis.

A BETTER SUBMISSION

API Development to improve Data Submission process, including quality checking.

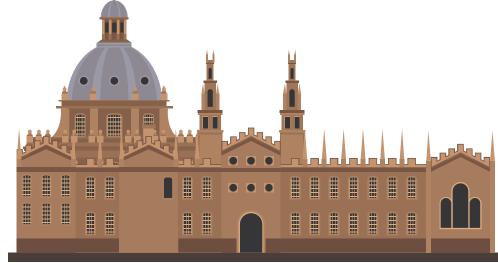
CORE CHANGES

Communicate changes to the data landscape changes and the impact on Institutions. What are the mandatory changes in order to support HEPs.

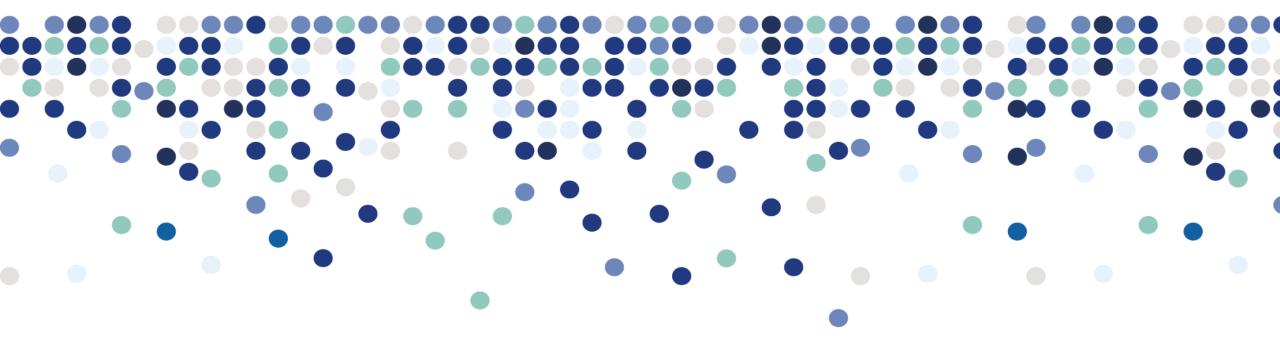


What does it mean for institutions

- Changes to Student Record Software
- New collection schedule and new student record collection specification
- A data submission 'crunch point' during transition to the new model
 2019/20
- Much better data



HESA



Questions